

Sustainability Statement 2024



McArthurGlen Castel Romano Outlet is proud to unveil its Sustainability Statement.

This document marks the beginning of our enhanced sustainability efforts, building on a journey that started long ago and gained momentum in 2022 with the goal of achieving BREEAM In Use v.6 _ Commercial certification for both Part 1 and Part 2.

EVOLVE: The Sustainability Strategy

Evolve is McArthurGlen's dedicated **sustainability program**, built around **six key focus areas** designed to **help us move towards becoming a more sustainable company**.

Our forward-thinking strategy is centered on **creating meaningful change** through a **three-pillar approach**:

- 1) Reducing our environmental footprint,
- 2) Enhancing our positive contributions to the communities where we operate,
- 3) Across all facets of our business.

EVOLVE
Advancing towards a more sustainable future.

OUR IMPACT
Protecting the planet.

OUR COMMUNITIES
Champion better lives.

OUR FOUNDATIONS
Embedding sustainability.

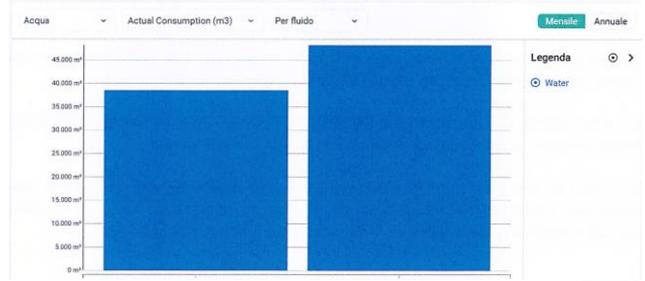
- Climate Action
- Conscious Consumption
- Our People
- Our Centres & Offices
- Responsible Business
- Purpose Led Partnerships

BREEAM IN USE CERTIFICATION

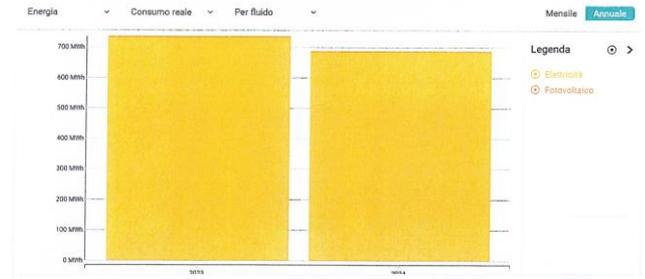
Aligned with the **EVOLVE** program and **BREEAM In Use v.6** certification, McArthurGlen Castel Romano Designer Outlet **tracks, analyzes, compare and sets targets** for **energy, water, and waste** consumption through the **Deepki** platform.

2024 KEY CONSUMPTION DATA

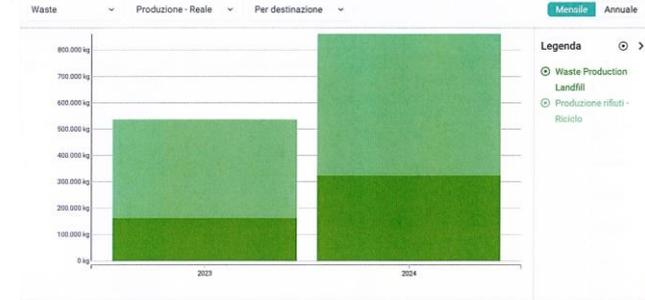
WATER



ENERGY



WASTE



BREEAM IN USE CERTIFICATION: Waste Target

At McArthurGlen Castel Romano, we put into practice **waste reduction, recycling** and **reuse initiatives**, to **ensure** the **proper management** of **hazardous materials**, and continuously evaluate circular practices as part of our daily operations.

WASTE REDUCTION TARGET (2025):

Maintain the current waste separation rate, which is approximately **65%**.

Monitor operational efficiency using **intensity metrics**, which measure **waste generated per unit**, for example, **per m2 of GLA, per customer, or per € sales**



BREEAM IN USE CERTIFICATION: Water Target

McArthurGlen Castel Romano Designer Outlet has launched several initiatives within the centre to **minimise resource consumption** and **promote material recycling**.

These initiatives include the **installation** of “[Join The Pipe](#)” **water refill stations**. In alignment with McArthurGlen's overarching strategy, there is an intention to conduct comprehensive “[water stress assessments](#)”. These **assessments** will identify **crucial areas in need of focus, facilitating the improvement of water resource management**.

WATER REDUCTION TARGET (2025):

Maintain the current rate of water usage, despite the expansion of green areas.

Monitor operational efficiency using **intensity metrics**, which measure **water consumption per unit**, for example, **per m2 of GLA, per customer, or per € sales**



BREEAM IN USE CERTIFICATION: Energy Target

McArthurGlen Castel Romano Designer Outlet promotes the reducing of carbon emissions in support of 2040 Net Zero ambitions, implementing renewable energy opportunities and protecting the natural world.

Our principles:

- Target Net Zero by 2040
- Reduce energy demand
- Increase on-site renewables
- Increase biodiversity

ENERGY REDUCTION TARGET (2025):

-5.5%

CO2 REDUCTION TARGET (2025):

-14.8%



BREEM IN USE CERTIFICATION: Social risks and opportunities

McArthur Glen Castel Romano developed a **Social Risks and Opportunities Study** within its broader **corporate management system** according to ISO 9001, 14001, 45001, 50001 standards

The **asset's key findings** are shared externally.

Energy Analysis

N.	Identificazione del RISCHIO ANALIZZATO	Grado attuale del rischio			Indicatori	Andamento	Eventuali nuovi obiettivi definiti (indicare anche le relative opportunità)	
		Basso	Moderato	Alto			Descrizione	Responsabile e scadenza
1	COMPETIZIONE	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	riduzione del fatturato lavori rispetto all'anno precedente > 20% (non si considerano eventi eccezionali)	ok		
2	FINANZIARIO	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
3	LEGALE - NORMATIVO	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	sanzioni da mancato rispetto leggi 2_1	0		
4	ECONOMICO	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				
5	POLITICO	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				
6	TECNOLOGICO	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N° di anomalie del servizio imputabili ad obsolescenza impianti-attrezzature 2_1	0		
7	CLIENTI (Retail)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
8	CLIENTI (visitatori e acquirenti presso il Designer Outlet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	riduzione N° clienti annui- 10% N° redam./contestazioni (fondate e importanti) annue > 5	rif. scheda 1 0		
9	SICUREZZA- AMBIENTE- ENERGIA COMPRESO COVID	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	incidenti a lavoratori >1 incidenti critici a visitatori >1 sanzioni per mancato rispetto sicurezza 2_1 sanzioni per mancato rispetto leggi-norme ambiente 2_1	0 0 0 0	Mantenere alta l'attenzione verso la gestione delle manutenzioni e controlli per offrire un ambiente sicuro e in grado di attrarre la clientela - opportunità di business continuity, fiducia del cliente, buoni rapporti con le parti interessate	RFA, DG, RETAIL Continuo
10	FORNITORI	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	N° non conformità da fornitori >3	0	Controllo e monitoraggio delle prestazioni. - opportunità: ambienti, attrezzature e servizi adeguati con soddisfazione delle parti interessate	RFA, DG Continuo
11	GOVERNANCE	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N° NC da processi gestionali e am.m.vi > 2 N° NC da procedure defibite > 2 N° NC da Audit Interni > 2	0 0 0		
12	RISORSE UMANE	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N° NC da non adeguate competenze 2_2 N° NC Da segnalazione di clienti su attività non adeguate delle R.U. 2_2	0 0		
13	INFRASTRUTTURE	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N° NC da obsolescenza attrezzature 2_2 N° NC da manutenzione attrezzature 2_3	0 0		
14	SGQ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	rispetto dei Kpi e indicatori di sgq.	ok		

BREEM IN USE CERTIFICATION: Sustainable Procurement Plan

McArthur Glen Castel Romano implemented a **Sustainable Purchasing Policy**.

The **policy** is **applied** to **direct procurement** by the organization **managing the asset, covering maintenance, repair, replacement** and **refurbishment works**, as well as the **purchase of consumables** and **equipment**.

The **policy mandates** that all **timber** and **timber-based products** used during the management of the asset must be **legally harvested** and **traded**.



Castel Romano Designer Outlet

Center Manager

Enrico Biancato

MCARTHUR GLEN
DESIGNER OUTLETS

